# Feature Name Make a Reservation a Check in

## Feature Process Flow / Use Case Model

## Use Case(s)

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Use Case ID:** | 5.3.7 | | | |
| **Use Case Name:** | Enter a short name for the Use Case using an active verb phrase. e.g. Withdraw Cash | | | |
| **Created By:** | Wes Richardson | | **Last Updated By:** |  |
| **Date Created:** | 9-14-2018 | | **Last Revision Date:** |  |
| **Actors:** | | Receptionists or Concierge | | |
| **Description:** | | Make a Reservation a Check in | | |
| **Trigger:** | | The Resort Customer has come to the Resort | | |
| **Preconditions:** | | The user is logged in | | |
| **Postconditions:** | | The Guest is checked in  The room is not Available  The user is returned to the starting screen | | |
| **Normal Flow:** | | The user clicks reservation list  The user clicks on the reservation  The user clicks on details  The user clicks Check in  The user is told the Customer is checked in  The user is returned to the starting screen | | |
| **Alternative Flows:**  **[Alternative Flow 1 – Not in Network]** | |  | | |
| **Exceptions:** | | Database issuses | | |
| **Includes:** | | View Reservations  View Reservation Details  Alter Reservations | | |
| **Frequency of Use:** | | 50 times a day | | |
| **Special Requirements:** | |  | | |
| **Assumptions:** | | The user knows English | | |
| **Notes and Issues:** | |  | | |